

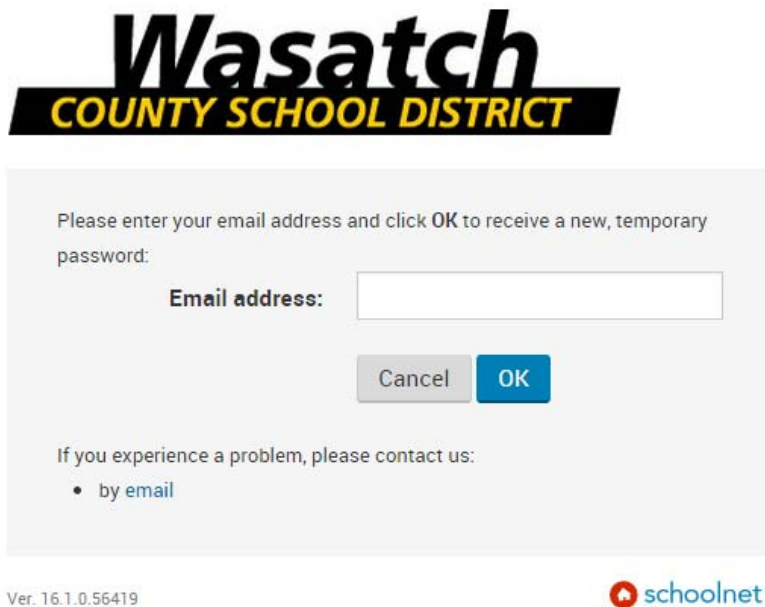
What to do if you can't get into schoolnet

Step 1: Click Trouble signing in



The image shows the 'Sign In' page for Wasatch County School District. At the top is the logo 'Wasatch COUNTY SCHOOL DISTRICT'. Below it is a 'Sign In' form with two input fields: 'Username' and 'Password'. A blue 'Sign In' button is positioned below the password field. A yellow circle highlights the text 'Trouble signing in?' located below the 'Sign In' button. At the bottom left, the version number 'Ver. 16.1.0.56419' is displayed. At the bottom right is the 'schoolnet' logo.

Step 2: Enter your school email address and click ok.



The image shows a dialog box for email verification. At the top is the logo 'Wasatch COUNTY SCHOOL DISTRICT'. The main text reads: 'Please enter your email address and click OK to receive a new, temporary password:'. Below this is an 'Email address:' label followed by an input field. Underneath the input field are two buttons: 'Cancel' and 'OK'. At the bottom, it says 'If you experience a problem, please contact us:' followed by a bullet point '• by email'. At the bottom left, the version number 'Ver. 16.1.0.56419' is displayed. At the bottom right is the 'schoolnet' logo.

Step 3: Check your school email. A new Login and Password was sent to you by <noreply@schoolnet.com>