

PURPOSE

Official Policies and Procedures of the Wasatch County School District	
Effective/Revision Date: 10/1/2018	
Policy Title: Wasatch County School District Data Governance Plan (DRAFT)	

Data governance is an organizational approach to data and information management that is formalized as a set of policies and procedures that encompass the full life cycle of data; from acquisition, to use, to disposal. Wasatch County School District takes seriously its moral and legal responsibility to protect student privacy and ensure data security. Utah’s Student Data Protection Act (SDPA), U.C.A §53A-1-1401 requires that Wasatch County School District adopt a Data Governance Plan.

1 SCOPE AND APPLICABILITY

This policy is applicable to all employees, temporary employees, and contractors of the Agency. The policy must be used to assess agreements made to disclose data to third-parties. This policy must also be used to assess the risk of conducting business. In accordance with Agency policy and procedures, this policy will be reviewed and adjusted on an annual basis or more frequently, as needed. This policy is designed to ensure only authorized disclosure of confidential information. The following 8 subsections provide data governance policies and processes for Wasatch County School District:

1. Data Advisory Groups
2. Non-Disclosure Assurances for Employees
3. Data Security and Privacy Training for Employees
4. Data Disclosure
5. Data Breach
6. Record Retention and Expungement
7. Data Quality
8. Transparency

Furthermore, this Wasatch County School District Data Governance Plan works in conjunction with the Agency Information Security Policy, which:

- Designates Wasatch County School District as the steward for all confidential information maintained within Wasatch County School District.
- Designates Data Stewards access for all confidential information.

- Requires Data Stewards to maintain a record of all confidential information that they are responsible for.
- Requires Data Stewards to manage confidential information according to this policy and all other applicable policies, standards and plans.
- Complies with all legal, regulatory, and contractual obligations regarding privacy of Agency data. Where such requirements exceed the specific stipulation of this policy, the legal, regulatory, or contractual obligation shall take precedence.
- Provides the authority to design, implement, and maintain privacy procedures meeting Wasatch County School District standards concerning the privacy of data in motion, at rest and processed by related information systems.
- Ensures that all Wasatch County School District board members, employees, contractors, and volunteers comply with the policy and undergo annual privacy training.
- Provides policies and process for

- Systems administration,
- Network security,
- Application security,
- Endpoint, server, and device Security
- Identity, authentication, and access management,
- Data protection and cryptography
- Monitoring, vulnerability, and patch management
- High availability, disaster recovery, and physical protection
- Incident Responses
- Acquisition and asset management, and
- Policy, audit, e-discovery, and training.

2 DATA ADVISORY

2.1 STRUCTURE

Wasatch County School District has a three-tiered data governance structure to ensure that data is protected at all levels of Utah’s educational system.

2.2 INDIVIDUAL AND GROUP RESPONSIBILITIES

The following tables outline individual and Wasatch County School District staff responsibilities. Each individual is manager over each type of group. LEA Data Manager is responsible for the Vendor and Data Staff Group. Student Data Manager is responsible for the Educators, Parents, and Student Group. IT Systems Security Manager is responsible for the IT Staff Group.

Role	Responsibilities
LEA Data Manager (Individual)	<ol style="list-style-type: none"> 1. Acts as the primary point of contact for state student data security administration in assisting the board to administer this part. 2. Ensures compliance with security systems laws throughout the public education system, including: <ol style="list-style-type: none"> a. providing training and support to applicable Wasatch County School District employees; and b. producing resource materials, model plans, and model forms for LEA systems security; 3. Investigates complaints of alleged violations of systems breaches. 4. Provides an annual report to the board on Wasatch County School District’s Data Governance Plan.
Student Data Manager (Individual)	<ol style="list-style-type: none"> 1. Authorize and manage the sharing, outside of the education entity, of personally identifiable student data from a cumulative record for the education entity. 2. Act as the primary local point of contact for the state student data officer. 3. A student data manager may share personally identifiable student data that are: <ol style="list-style-type: none"> a. of a student with the student and the student’s parent b. required by state or federal law c. in an aggregate form with appropriate data redaction techniques applied for a school official d. for an authorized caseworker or other representative of the Department of Human Services or the Juvenile Court e. In response to a subpoena issued by a court. f. directory information g. submitted data requests from external researchers or evaluators, 4. A student data manager may not share personally identifiable student data for the purpose of external research or evaluation without consent from the board. 5. Create and maintain a list of all LEA staff that have access to personally identifiable student data. 6. Ensure annual LEA level training on data privacy to all staff members, including volunteers. Document all staff names, roles, and training dates, times, locations, and agendas.

<p>IT Systems Security Manager (Individual)</p>	<ol style="list-style-type: none"> 1. Ensures compliance with security systems laws throughout the public education system, including: <ol style="list-style-type: none"> a. providing training and support to applicable Wasatch County School District employees; and b. producing resource materials, model plans, and model forms for LEA systems security; 2. Investigates complaints of alleged violations of systems breaches. 3. Provides an annual report to the board on Wasatch County School District’s systems security needs.
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2.2.1 Table 1. Individual *Wasatch County School District* Staff Responsibilities

3 EMPLOYEE NON-DISCLOSURE ASSURANCES

Employee non-disclosure assurances are intended to minimize the risk of human error and misuse of information.

3.1 SCOPE

All Wasatch County School District board members, employees, contractors and volunteers must sign and obey the **Wasatch County School District Employee Non-Disclosure Agreement** which describes the permissible uses of state technology and information.

3.2 NON-COMPLIANCE

Non-compliance with the agreements shall result in consequences up to and including removal of access to Wasatch County School District network; if this access is required for employment, employees and contractors may be subject to dismissal.

3.3 NON-DISCLOSURE ASSURANCES

All student data utilized by Wasatch County School District is protected as defined by the Family Educational Rights and Privacy Act (FERPA) and Utah statute. This policy outlines the way *Wasatch County School District* staff is to utilize data and protect personally identifiable and confidential information. A signed agreement form is required from all Wasatch County School District staff to verify agreement to adhere to/abide by these practices and will be maintained in *Wasatch County School District* Human Resources. All Wasatch County School District employees (including contract or temporary) will:

1. Complete a Security and Privacy Fundamentals Training.
2. Complete a Security and Privacy Training for Researchers and Evaluators, if your position is a research analyst or if requested by the Chief Privacy Officer.

3. Consult with Wasatch County School District internal data owners when creating or disseminating reports containing data.
4. Use password-protected state-authorized computers when accessing any student-level or staff-level records.
5. NOT share individual passwords for personal computers or data systems with anyone.
6. Log out of any data system/portal and close the browser after each use.
7. Store sensitive data on appropriate-secured location. Unsecured access and flash drives, DVD, CD-ROM or other removable media, or personally owned computers or devices are not deemed appropriate for storage of sensitive, confidential or student data.
8. Keep printed reports with personally identifiable information in a locked location while unattended, and use the secure document destruction service provided at Wasatch County School District when disposing of such records.
9. NOT share personally identifying data during public presentations, webinars, etc. If users need to demonstrate child/staff level data, demo records should be used for such presentations.
10. Redact any personally identifiable information when sharing sample reports with general audiences, in accordance with guidance provided by the student data manager, found in Appendix A (Protecting PII in Public Reporting).
11. Take steps to avoid disclosure of personally identifiable information in reports, such as aggregating, data suppression, rounding, recoding, blurring, perturbation, etc.
12. Delete files containing sensitive data after using them on computers, or move them to secured servers or personal folders accessible only by authorized parties.
13. NOT use email to send screenshots, text, or attachments that contain personally identifiable or other sensitive information. If users receive an email containing such information, they will delete the screenshots/text when forwarding or replying to these messages. If there is any doubt about the sensitivity of the data the Student Data Privacy Manager should be consulted..
14. Use secure methods when sharing or transmitting sensitive data. The approved method is Wasatch County School District's Secure File Transfer Protocol (SFTP) website. Also, sharing within secured server folders is appropriate for Wasatch County School District internal file transfer.
15. NOT transmit child/staff-level data externally unless expressly authorized in writing by the data owner and then only transmit data via approved methods such as described in item ten.
16. Limit use of individual data to the purposes which have been authorized within the scope of job responsibilities.

3.4 DATA SECURITY AND PRIVACY TRAINING

3.4.1 Purpose

Wasatch County School District will provide a range of training opportunities for all Wasatch County School District staff, including volunteers, contractors and temporary employees with access to student educational data or confidential educator records in order to minimize the risk of human error and misuse of information.

3.4.2 Scope

All Wasatch County School District board members, employees, and contracted partners.

3.4.3 Compliance

New employees that do not comply may not be able to use Wasatch County School District networks or technology.

3.4.4 Policy

1. Within the first week of employment, all Wasatch County School District board members, employees, and contracted partners must sign and follow the Wasatch County School District Employee Acceptable Use Policy, which describes the permissible uses of state technology and information.
2. New employees that do not comply may not be able to use Wasatch County School District networks or technology. Within the first week of employment, all Wasatch County School District board members, employees, and contracted partners also must sign and obey the Wasatch County School District Employee Non-Disclosure Agreement, which describes appropriate uses and the safeguarding of student and educator data.
3. All current Wasatch County School District board members, employees, and contracted partners are required to participate in an annual Security and Privacy Fundamentals Training Curriculum within 90 days of the adoption of this rule.
4. Wasatch County School District requires a targeted Security and Privacy Training for Data Stewards and IT staff for other specific groups within the agency that collect, store, or disclose data. The Student Data Manager will identify these groups. Data and Statistics Coordinator will determine the annual training topics for these targeted groups based on Wasatch County School District training needs.
5. Participation in the training as well as a signed copy of the Employee Non-Disclosure Agreement will be annually monitored by supervisors. Supervisors and the board secretary will annually report all Wasatch County School District board members, employees, and contracted partners who do not have these requirements completed to the Student Data Manager.

4 DATA DISCLOSURE

4.1 PURPOSE

Providing data to persons and entities outside of the Wasatch County School District increases transparency, promotes education in Utah, and increases knowledge about Utah public education. This policy establishes the protocols and procedures for sharing data maintained by Wasatch County School

District. It is intended to be consistent with the disclosure provisions of the federal Family Educational Rights and Privacy Act (FERPA), 20 U.S.C. 1232g, 34 CFR Part 99 and Utah's Student Data Protection Act (SDPA), U.C.A §53A-1-1401.

4.2 POLICY FOR DISCLOSURE OF PERSONALLY IDENTIFIABLE INFORMATION (PII)

4.2.1 Student or Student's Parent/Guardian Access

Parents are advised that the records maintained by Wasatch County School District are provided to Wasatch County School District by the school district in which their student is/was enrolled, and access to their student's record can be obtained from the student's school district. In accordance with FERPA regulations 20 U.S.C. § 1232g (a)(1) (A) (B) (C) and (D), LEAs will provide parents with access to their child's education records, or an eligible student access to his or her own education records (excluding information on other students, the financial records of parents, and confidential letters of recommendation if the student has waived the right to access), within 45 days of receiving an official request. LEAs and Wasatch County School District is not required to provide data that it does not maintain, nor is Wasatch County School District required to create education records in response to an eligible student's request.

4.2.2 Third Party Vendor

Third party vendors may have access to students' personally identifiable information if the vendor is designated as a "school official" as defined in FERPA, 34 CFR §§ 99.31(a)(1) and 99.7(a)(3)(iii). A school official may include parties such as: professors, instructors, administrators, health staff, counselors, attorneys, clerical staff, trustees, members of committees and disciplinary boards, and a contractor, consultant, volunteer or other party to whom the school has outsourced institutional services or functions.

All third-party vendors contracting with Wasatch County School District must be compliant with Utah's Student Data Protection Act (SDPA), U.C.A §53A-1-1401. Vendors determined not to be compliant may not be allowed to enter into future contracts with Wasatch County School District without third-party verification that they are compliant with federal and state law, and board rule.

4.2.3 Internal Partner Requests

Internal partners to Wasatch County School District include LEA and school officials that are determined to have a legitimate educational interest in the information. All requests shall be documented in Wasatch County School District's data request system.

4.2.4 Governmental Agency Requests

Wasatch County School District may not disclose personally identifiable information of students to external persons or organizations to conduct research or evaluation that is not directly related to a state or federal program reporting requirement, audit, or evaluation. The requesting governmental agency must provide evidence the federal or state requirements to share data in order to satisfy FERPA disclosure exceptions to data without consent in the case of a federal or state

- a) reporting requirement
- b) audit
- c) evaluation

The Coordinator of Data and Statistics will ensure the proper data disclosure avoidance are included if necessary. An Interagency Agreement must be reviewed by legal staff and must include “FERPA-Student Level Data Protection Standard Terms and Conditions or Required Attachment Language.”

4.3 POLICY FOR EXTERNAL DISCLOSURE OF NON-PERSONALLY IDENTIFIABLE INFORMATION (PII)

4.3.1 Scope

External data requests from individuals or organizations that are not intending on conducting external research or are not fulfilling a state or federal reporting requirement, audit, or evaluation.

4.3.2 Student Data Disclosure Risk Levels

Wasatch County School District has determined four levels of data requests with corresponding policies and procedures for appropriately protecting data based on risk: Low, Medium, and High. The Coordinator of Data and Statistics will make final determinations on classification of student data requests risk level.

4.3.2.1 *Low-Risk Data Request Process*

Definition: High-level aggregate data

Examples:

- Graduation rate by year for the state
- Percent of third-graders scoring proficient on the SAGE ELA assessment

Process: Requester fills out form, Data Request forwarded to appropriate Data Steward. Data Steward fulfills request and saves the dataset in a secure folder managed by the Coordinator of Data and Statistics. The Data Steward logs the form.

4.3.2.2 *Medium-Risk Data Request Process*

Definition: Aggregate data, but because of potentially low n-sizes, the data must have disclosure avoidance methods applied.

Examples:

- Graduation rate by year and LEA
- Percent of third-graders scoring proficient on the SAGE ELA assessment by school
- Child Nutrition Program Free or Reduced Lunch percentages by school

Process: Requester fills out form, Data Request forwarded to appropriate Data Steward, Data Steward fulfills request, applies appropriate disclosure avoidance techniques, and sends to another Data Steward for Quality Assurance (ensuring student data protection). If it passes QA, data are sent to requester and saves the dataset in a secure folder managed by the Coordinator of Data and Statistics. Data Steward logs the form. If it does not pass QA, the data are sent back to the Data Steward for modification.

4.3.2.3 *High-Risk Data Request Process*

Definition: Student-level data that are de-identified.

Examples:

- De-identified student-level graduation data

- De-identified student-level SAGE ELA assessment scores for grades 3-6.

Process: Requester fills out form, Data Request forwarded to Data and Statistic Coordinator for review. If the request is approved, an MOA is drafted and sent to legal, placed on the board consent calendar, reviewed by the Superintendent, sent to the Purchasing/Contract Manager, sent to Coordinator or Data and Statistics, appropriate Data Steward fulfills request, de-identifies data as appropriate, and sends to another Data Steward for Quality Assurance (ensuring student data protection). If it passes QA, data are sent to requester and saves the dataset in a secure folder managed by the Coordinator of Data and Statistics. The Data Steward logs the form. If it does not pass QA, the data are sent back to the Data Steward for modification.

4.4 DATA DISCLOSURE TO A REQUESTING EXTERNAL RESEARCHER OR EVALUATOR

Responsibility: The Coordinator of Data and Statistics will ensure the proper data are shared with external researcher or evaluator to comply with federal, state, and board rules.

Wasatch County School District may not disclose personally identifiable information of students to external persons or organizations to conduct research or evaluation that is not directly related to a state or federal program audit or evaluation. Data that do not disclose PII may be shared with external researcher or evaluators for projects unrelated to federal or state requirements if:

1. A Wasatch County School District Director, Superintendent, or board member sponsors an external researcher or evaluator request.
2. Student data are not PII and are de-identified through disclosure avoidance techniques and other pertinent techniques as determined by the Coordinator of Data and Statistics.
3. Researchers and evaluators supply the Wasatch County School District a copy of any publication or presentation that uses Wasatch County School District data 10 business days prior to any publication or presentation.

Process: Research Proposal must be submitted using this form:

<http://www.schools.utah.gov/data/Data-Request/ResearcherProposal.aspx>. Research proposals are sent directly to the Coordinator of Data and Statistics for review. If the request is approved, an MOA is drafted and sent to legal, placed on the board consent calendar, reviewed by the Superintendent, sent to the Purchasing/Contract Manager, sent to Coordinator or Data and Statistics, appropriate Data Steward fulfills request, de-identifies data as appropriate, and sends to another Data Steward for Quality Assurance (ensuring student data protection). If it passes QA, data are sent to requester and saves the dataset in a secure folder managed by the Coordinator of Data and Statistics. The Data Steward logs the form. If it does not pass QA, the data are sent back to the Data Steward for modification.

5 DATA BREACH

5.1 PURPOSE

Establishing a plan for responding to a data breach, complete with clearly defined roles and responsibilities, will promote better response coordination and help educational organizations shorten their incident response time. Prompt response is essential for minimizing the risk of any further data loss

and, therefore, plays an important role in mitigating any negative consequences of the breach, including potential harm to affected individuals.

5.2 POLICY

Wasatch County School District shall follow industry best practices to protect information and data. In the event of a data breach or inadvertent disclosure of personally identifiable information, Wasatch County School District staff shall follow industry best practices outlined in the Agency IT Security Policy for responding to the breach. Further, Wasatch County School District shall follow best practices for notifying affected parties, including students, in the case of an adult student, or parents or legal guardians, if the student is not an adult student.

Concerns about security breaches must be reported immediately to the IT security manager who will collaborate with appropriate members of the Wasatch County School District executive team to determine whether a security breach has occurred. If the Wasatch County School District data breach response team determines that one or more employees or contracted partners have substantially failed to comply with Wasatch County School District's Agency IT Security Policy and relevant privacy policies, they will identify appropriate consequences, which may include termination of employment or a contract and further legal action. Concerns about security breaches that involve the IT Security Manager must be reported immediately to the Superintendent.

Wasatch County School District will provide and periodically update, in keeping with industry best practices, resources for Utah LEAs in preparing for and responding to a security breach. Wasatch County School District will make these resources available on its website.

6 RECORD RETENTION AND EXPUNGEMENT

6.1 PURPOSE

Records retention and expungement policies promote efficient management of records, preservation of records of enduring value, quality access to public information, and data privacy.

6.2 SCOPE

Wasatch County School District board members and staff.

6.3 POLICY

The Wasatch County School District, staff, Utah LEAs and schools shall retain and dispose of student records in accordance with Section 63G-2-604, 53A-1-1407, and shall comply with active retention schedules for student records per Utah Division of Archive and Record Services.

In accordance with 53A-1-1407, the Wasatch County School District shall expunge student data that is stored upon request of the student if the student is at least 23 years old. The Wasatch County School District may expunge medical records and behavioral test assessments. Wasatch County School District will not expunge student records of grades, transcripts, a record of the student's enrollment or

assessment information. Wasatch County School District staff will collaborate with Utah State Achieves and Records Services in updating data retention schedules.

Wasatch County School District maintained student-level discipline data will be expunged after three years.

7 QUALITY ASSURANCES AND TRANSPARENCY REQUIREMENTS

7.1 PURPOSE

Data quality is achieved when information is valid for the use to which it is applied, is consistent with other reported data and users of the data have confidence in and rely upon it. Good data quality does not solely exist with the data itself, but is also a function of appropriate data interpretation and use and the perceived quality of the data. Thus, true data quality involves not just those auditing, cleaning and reporting the data, but also data consumers. Data quality is addressed in five areas:

7.1.1 Data Governance Structure

The Wasatch County School District data governance policy is structured to encourage the effective and appropriate use of educational data. The Wasatch County School District data governance structure centers on the idea that data is the responsibility of all Wasatch County School District sections and that data driven decision making is the goal of all data collection, storage, reporting and analysis. Data driven decision making guides what data is collected, reported and analyzed.

7.1.2 Data Requirements and Definitions

Clear and consistent data requirements and definitions are necessary for good data quality. On the data collection side, the Wasatch County School District communicates data requirements and definitions to Utah State Board of Education (USBE) through the Data Clearinghouse Update Transactions documentation (see <http://www.schools.utah.gov/computerservices/Data-Clearinghouse.aspx>). The Wasatch County School District also communicates with USBE IT staff regularly, at monthly Data Warehouse Group meetings and at biannual Data Conferences. Where possible, Wasatch County School District program specialists are invited to these meetings and the same guidance is given to the appropriate LEA program directors.

On the data reporting side, the production and presentation layers provide standard data definitions and business rules. Data Stewards coordinate data releases through the Data Stewards Group meetings. All data released includes relevant data definitions, business rules, and are date stamped. Further, Data and Statistics produces documentation, trainings and FAQs on key statistics and reports, such as AYP, graduation rate and class size.

7.1.3 Data Collection

Data elements should be collected only once—no duplicate data collections are permitted. Where possible, data is collected at the lowest level available (i.e. at the student/teacher level). Thus, there are no aggregate data collections if the aggregate data can be derived or calculated from the detailed data.

For all new data collections, USBE provides to Wasatch County School District clear guidelines for data collection and the purpose of the data request. USBE also notifies Wasatch County School District as

soon as possible about future data collections. Time must be given in order for them to begin gathering the data needed.

7.1.4 Data Auditing

Data and Statistics Data Analysts perform regular and ad hoc data auditing. They analyze data in the warehouse for anomalies, investigate the source of the anomalies, and work with IT and/or Wasatch County School District in explaining and/or correcting the anomalies. Data Analysts also work with School Finance to address findings from the Auditors.

7.1.5 Quality Control Checklist

Checklists have been proven to increase quality (See Appendix B). Therefore, before releasing high-risk data, Data Stewards and Data Analysts must successfully complete the data release checklist in three areas: reliability, validity and presentation.

8 DATA TRANSPARENCY

Annually, Wasatch County School District will publically post:

- Wasatch County School District data collections
- Metadata Dictionary as described in Utah’s Student Data Protection Act (SDPA), U.C.A §53A-1-1401

Appendix A. Protecting PII in Public Reporting

Data Gateway Statistical Reporting Method for Protecting PII

Public education reports offer the challenge of meeting transparency requirements while also meeting legal requirements to protect each student's personally identifiable information (PII). Recognizing this, the reporting requirements state that subgroup disaggregation of the data may not be published if the results would yield personally identifiable information about an individual student. While the data used by the USBE and local education agencies (LEAs) is comprehensive, the data made available to the public is masked to avoid unintended disclosure of personally identifiable information at summary school, LEA, or state-level reports.

This is done by applying the following statistical method for protecting PII.

1. Underlying counts for groups or subgroups totals are not reported.
2. If a reporting group has 1 or more subgroup(s) with 10 or fewer students.
 - The results of the subgroup(s) with 10 or fewer students are recoded as "N<10"
 - For remaining subgroups within the reporting group
 1. For subgroups with 300 or more students, apply the following suppression rules.
 1. Values of 99% to 100% are recoded to $\geq 99\%$
 2. Values of 0% to 1% are recoded to $\leq 1\%$
 2. For subgroups with 100 or more than but less than 300 students, apply the following suppression rules.
 1. Values of 98% to 100% are recoded to $\geq 98\%$
 2. Values of 0% to 2% are recoded to $\leq 2\%$
 3. For subgroups with 40 or more but less than 100 students, apply the following suppression rules.
 1. Values of 95% to 100% are recoded to $\geq 95\%$
 2. Values of 0% to 5% are recoded to $\leq 5\%$
 4. For subgroups with 20 or more but less than 40 students, apply the following suppression rules.
 1. Values of 90% to 100% are recoded to $\geq 90\%$
 2. Values of 0% to 10% are recoded to $\leq 10\%$
 3. Recode the percentage in all remaining categories in all groups into intervals as follows (11-19,20-29,...,80-89)
 5. For subgroups with 10 or more but less than 20 students, apply the following suppression rules.
 1. Values of 80% to 100% are recoded to $\geq 80\%$
 2. Values of 0% to 20% are recoded to $\leq 20\%$
 3. Recode the percentage in all remaining categories in all groups into intervals as follows (20-29,30-39,...,70-79)

Appendix B. Example Quality Control Checklist

Reliability (results are consistent)

1. Same definitions were used for same or similar data previously reported **or** it is made very clear in answering the request how and why different definitions were used
2. Results are consistent with other reported results **or** conflicting results are identified and an explanation provided in request as to why is different
3. All data used to answer this particular request was consistently defined (i.e. if teacher data and student data are reported together, are from the same year/time period)
4. Another Wasatch County School District data steward could reproduce the results using the information provided in the metadata

Validity (results measure what are supposed to measure, data addresses the request)

5. Request was clarified
6. Identified and included all data owners that would have a stake in the data used
7. Data owners approve of data definitions and business rules used in the request
8. All pertinent business rules were applied
9. Data answers the intent of the request (intent ascertained from clarifying request)
10. Data answers the purpose of the request (audience, use, etc.)
11. Limits of the data are clearly stated
12. Definitions of terms and business rules are outlined so that a typical person can understand what the data represents

Presentation

13. Is date-stamped
14. Small n-sizes and other privacy issues are appropriately handled
15. Wording, spelling and grammar are correct
16. Data presentation is well organized and meets the needs of the requester
17. Data is provided in a format appropriate to the request
18. A typical person could not easily misinterpret the presentation of the data

ADA Compliant: 03/08/2018